

Daimler Buses Press Information

April 10, 2025

Daimler Coaches Expands U.S. Presence with New Stateof-the-Art Facility Location

- Groundbreaking for new delivery and service centre in Jacksonville, Florida.
- New state-of-the-art delivery and service center strengthens Daimler Coaches' U.S. commitment to the North American market.
- Offering Mercedes-Benz Tourrider motorcoaches and pre-owned options in a premium setting.
- 43,700 sq. ft. facility with maintenance, service, training, and over 100 coach parking spaces.

Leinfelden-Echterdingen/Jacksonville, Florida. Daimler Coaches North America has broken ground on a state-of-the-art delivery and service center in Jacksonville, Florida, further strengthening its footprint and commitment in the North American market. This expansion enhances customer support by centralizing operations and providing a premium experience for both new Mercedes-Benz Tourrider motorcoaches and pre-owned coaches. "Building this new facility underlines our continued commitment to the North American market and focus on our customers. It will provide them with a modern environment for the delivery of their Mercedes—Benz Tourrider coaches. We are also showcasing our pre-owned vehicles", Says Dr. Thomas Rohde, President and CEO of Daimler Coaches North America.

Daimler Coaches North America is proud to partner with ARCO Design/Build as the builder and Brookwood Capital Partners as the investment firm for this significant expansion. ARCO, known for its expertise in large-scale industrial and commercial construction, will lead the development of the state-of-the-art facility, ensuring it meets the highest standards for efficiency and innovation. Brookwood Capital Partners, a leading real estate investment and development firm, brings valuable industry experience to the project, reinforcing the long-term commitment to Daimler Coaches' growth in the U.S.

Daimler Coaches North America's new 43,700-square-foot facility in Jacksonville will include a 16,000-square-foot shop and maintenance center, a two-story administration building, and a dedicated training and delivery center for customers and service partners.





Situated on an 11.9-acre site with 100+ coach parking spaces, the facility is strategically located west of Interstate 295 on Iones Branch Rd.

The Mercedes-Benz Tourrider, designed specifically for the North American market, will be delivered from this location. Before delivery, each new coach will undergo a comprehensive final inspection at the Pre-Delivery Inspection & Service Center to ensure the highest quality standards. Additionally, North American components such as wheelchair lifts, audio/video systems, and 110-Volt/USB charging ports will be installed. Available in Business and Premium models, the three-axle high-decker motorcoach offers best-in-class comfort, safety and luxury features to meet the needs of operators across North America.

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Further information on Daimler Truck is available at:

newsroom.daimlertruck.com and www.daimlertruck.com

Forward-looking statements:

This document contains forward-looking statements that reflect our current views about future events. The words "aim", "ambition", "anticipate", "assume", "believe", "estimate", "expect", "intend", "may", "can", "could", "plan", "project", "should" and similar expressions are used to identify forward-looking statements. These statements are subject to many risks and uncertainties, including an adverse development of global economic conditions, in particular a decline of demand in our most important markets; a deterioration of our refinancing possibilities on the credit and financial markets; events of force majeure including natural disasters, pandemics, acts of terrorism, political unrest, armed conflicts, industrial accidents and their effects on our sales, purchasing, production or financial services activities; changes in currency exchange rates, customs and foreign trade provisions; a shift in consumer preferences; a possible lack of acceptance of our products or services which limits our ability to achieve prices and adequately utilise our production capacities; price increases for fuel or raw materials; disruption of production due to shortages of materials, labour strikes or supplier insolvencies; a decline in resale prices of used vehicles; the effective implementation of cost-reduction and efficiency-optimisation measures; the business outlook for companies in which we hold a significant equity interest; the successful implementation of strategic cooperations and joint ventures; changes in laws, regulations and government policies, particularly those relating to vehicle emissions, fuel economy and safety; the resolution of pending government investigations or of investigations requested by governments and the conclusion of pending or threatened future legal proceedings; and other risks and uncertainties, some of which are described under the heading "Risk and Opportunity Report" in the current / in this Annual Report or in the current Interim Report. If any of these risks and uncertainties materializes, or if the assumptions underlying any of our forward-looking statements prove to be incorrect, the actual results may be materially different from those we express or imply by such statements. We do not intend or assume any obligation to update these forward-looking statements since they are based solely on the circumstances at the date of publication.

Daimler Truck at a glance

Daimler Truck Holding AG ("Daimler Truck") is one of the world's largest commercial vehicle manufacturers, with over 40 main locations and more than 100,000 employees around the globe. The founders of Daimler Truck have invented the modern transportation industry with their trucks and buses a good 125 years ago. Unchanged to this day, the company's aspirations are dedicated to one purpose: Daimler Truck works for all who keep the world moving. Its customers enable people to be mobile and get goods to their destinations reliably, on time, and safely. Daimler Truck provides the technologies, products, and services for them to do so. This also applies to the transformation to CO2-neutral driving. The company is striving to make sustainable transport a success, with profound technological knowledge and a clear view of its customers' needs. Daimler Truck's business activities are structured in five reporting segments: Trucks North America (TN) with the truck brands Freightliner and Western Star and the school bus brand Thomas Built Buses. Trucks Asia (TA) with the FUSO and RIZON commercial vehicle brands. Mercedes-Benz Trucks (MBT) with the truck brand of the same name and BharatBenz. Daimler Buses (DB) with the Mercedes-Benz and Setra bus brands. Daimler Truck's new Financial Services business (DTFS) constitutes the fifth segment, the product range in the truck segments includes light, medium and heavy trucks for long-distance, distribution and construction traffic and special-purpose vehicles used mainly in the municipal and vocational sector. The product range of the bus segment includes city buses, school buses and intercity buses, coaches and bus chassis. In addition to the sale of new and used commercial vehicles, the company also offers aftersales services and connectivity solutions.